



**TENDER NOTIFICATION**

The Head, CLPC, Sri Adichunchanagiri Shikshana Trust invites closed tenders from eligible tenderers or bonafide licensed manufacturer (OEM) or their authorized local supplier/ dealer/ distributor in the state of Karnataka for the **Selection of NABH Accreditation Consultancy Services at Adichunchanagiri Hospital and Research Center, BG Nagara - 571448, Mandya (District)** as per section I & II.


**Ref:** ACU/AUTY/CLPC/123/2026-27 **Date:** 18.06.2026

01	Name of the work	Selection of NABH Accreditation Consultancy Services at Adichunchanagiri Hospital and Research Center, BG Nagara - 571448, Mandya (District)
02	Last Date for Tender Submission	On or before 29.06.2026 5.30 PM (Tender Submission to this mail id <a href="mailto:clpcheadtender@bgscet.ac.in">clpcheadtender@bgscet.ac.in</a> is Mandatory).

**Section-1**

**Instructions to Tenderers**

- 1) The Tenderer shall submit the bids (Technical & Financial bids) through the mail id: [clpcheadtender@bgscet.ac.in](mailto:clpcheadtender@bgscet.ac.in) on or before the last date of tender submission (for any or all list of items) on professional business letterheads only. The details to be printed on the letter head is as follows
  - i) Tender for Selection of NABH Accreditation Consultancy Services at Adichunchanagiri Hospital and Research Center, BG Nagara - 571448, Mandya (District)
  - ii) Tender Reference number.....[Insert Number]
  - iii) Address to “” The HEAD, CLPC, Sri Adichunchanagiri Shikshana Trust, BGSCET Campus, Mahalakshampuram, Bengaluru – 560086”
  - iv) The tenderer shall submit the original documents to this office on the last day of submission for verification who prefers to submit the tender through Post can dispatch the same through Registered post / Speed post or Couriers as to reach the above address on or before the due date and time specified in the Tender Notice. Tenders received after the due date and time, for what so ever reasons will not be considered and the authority, Head of CLPC will not be liable or responsible for the same.
- 2) **Tender Currency:** Prices shall be quoted in Indian Rupees only.
- 3) **AMC/CMC (IF ANY)** is subject to the Sri Adichunchanagiri shikshana trust's norms.
- 4) **Warranty:** 3 Years.

  
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- 5) **Amendment of tender documents:** At any time prior to the deadline of submission of tenders the trust may, for no reason, whether as its own initiative or otherwise modify the tender documents by amendment. Sri Adichunchanagiri Shikshana Trust reserves all the rights to accept, reject, incorporate changes and re-tender without giving any reasons.
- 6) **Documents Comprising the Tender:** Shall attach Brochure, Certification of the product, Bank/account details, PAN, GSTIN, Good Standing Certificate and 02 years of ITR declaration inside the envelope and the company contact details with email id on the in the below mention format in annexure - 1.
- 7) **Tender Prices:** Prices indicated on the price schedule shall be entered separately I.e. the price of the goods, quoted (ex-works, ex-factory, ex-showroom, ex-warehouse, or off-the-shelf, as applicable), including all duties and sales and the other taxes already paid or payable. Any Indian duties, sales and other taxes which will be payable on the goods if the contract is awarded. Conditional tenders will not be considered. The bidder has to give the quotation in the below enclosed format in annexure - 2.
- 8) **Validity of the Bid:** 90 days from the last date of submission of bid.
- 9) **Corrupt or Fraudulent practices:** Sri Adichunchanagiri Shikshana Trust requires that the tenderers, observe the highest standard of ethics during the procurement and execution of such contracts. In purchase of this policy:
  - a) Will reject a proposal for award if it determines the tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question;
  - b) Will declare a firm ineligible, either indefinitely or for the stated period of time, to be awarded a university contract if it any time determines that the firm has engaged in corrupt or fraudulent practices in competing for, or in executing, a trust contract.
- 10) **Process to be confidential:** Information relating to the examination, clarification, evaluation, and comparison of tenders and recommendations for the award of contract will not be disclosed to tenderers or any other persons not officially concerned with such process until the award to the successful tenderer has been announced. Any effort by a tenderer to influence the employer's processing of tenders or award decisions may result in rejection of his tender.
- 11) **Clarification of Tenders:** To assist in the examination, evaluation, and comparison of tenders the employer may, at his discretion, ask and tenderer for clarification of his tender, including breakdowns of unit rates. The request for clarification and the response shall be writing or by cable, but no change in the price or substance of the tender shall be sought, offered, or permitted except as required to confirm the correction of arithmetic errors discovered by the employers in the evaluation of the tenders.
- 12) **Delivery:** The successful BIDDER should commence the service as per the tender document/work or purchase order. For any queries or assistance, please write to [clpthead@bgscet.ac.in](mailto:clpthead@bgscet.ac.in) or telephone to +91- 8123707324.

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- 13) **Penalty Clause:** Non-execution of supply order – for the reasons of failure to supply partially or completely within the stipulated time or any event of breach of contract. In case at any following stages
- For the delayed supply (3 days of grace period) – 5% deduction
  - Quantity issues – 5 % deduction
  - Quality issues – 10% deduction

**Section-2****Technical Specification**

Sl. No.	Description	Total Amount in Rs
1	NABH Accreditation Consultancy Services	

**Technical Specifications****INTRODUCTION**


Adichunchanagiri Hospital & Research Centre (AHRC), B.G. Nagara, Mandya District, Karnataka, is a 1200-bedded tertiary care teaching hospital attached to Adichunchanagiri Institute of Medical Sciences under Adichunchanagiri University.

AHRC invites sealed technical and financial proposals from reputed NABH consultants/agencies for providing comprehensive consultancy services to obtain NABH Full Accreditation for the hospital.

**OBJECTIVE**

The objective of this tender is to engage an experienced NABH consultant to:

- Conduct comprehensive gap analysis.
- Develop and review NABH-compliant policies and procedures.
- Train hospital staff at all levels.
- Guide implementation of NABH standards.
- Conduct internal audits and mock assessments.

  
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- Assist in NABH application submission.
- Support closure of non-conformities.
- Facilitate successful NABH Full Accreditation.

## SCOPE OF WORK

The consultant shall provide end-to-end NABH accreditation support including but not limited to:

### A. Gap Analysis

- Comprehensive baseline assessment.
- Department-wise gap identification.
- Submission of detailed Gap Analysis Report.
- Presentation to Management Committee.


### B. Documentation Support

Preparation, review and implementation support for:

- Quality Manual
- Hospital Policies
- Departmental SOPs
- Clinical Protocols
- Patient Safety Policies
- Infection Control Manual
- HR Policies
- Biomedical Waste Policies
- Medication Management Policies
- Facility Management Policies
- Emergency Preparedness Plans

### C. Training Programs

Conduct structured training for:

  
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**Clinical Staff**

- NABH Standards Awareness
- Patient Safety Goals
- Medication Management
- Documentation Practices
- Clinical Audits
- Incident Reporting

**Nursing Staff**

- Infection Prevention & Control
- Nursing Documentation
- Medication Safety
- Patient Rights & Education

**Non-Clinical Staff**

- Fire Safety
- Disaster Management
- Biomedical Waste Management
- Security and Facility Safety

**Specialized Trainings**

- HAI Surveillance
- RCA and CAPA
- Risk Management
- Emergency Codes and Mock Drills

**D. Quality Indicator Implementation**

Support development, monitoring and analysis of:



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### Hospital Indicators

- Mortality Indicators
- Medication Errors
- Surgical Site Infection Rate
- CLABSI
- CAUTI
- VAP
- Hand Hygiene Compliance
- Patient Falls
- Needle Stick Injuries
- Waiting Time Indicators
- Blood Transfusion Reactions

### Department-Specific Indicators

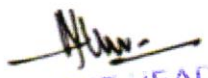
- Cardiology Indicators
- Surgery Indicators
- Obstetrics Indicators
- Oncology Indicators
- Emergency Indicators
- ICU Indicators

### E. Internal Audits

- Audit schedule preparation.
- Auditor training.
- Conduct of internal audits.
- Audit reports.
- Corrective and Preventive Action plans.

### F. Mock Assessments

- Minimum Two Full Mock Assessments.
- Department-wise scoring.
- Compliance verification.
- Readiness report before NABH assessment.

  
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4. Have multidisciplinary consultants in:
  - o Quality Management
  - o Nursing
  - o Infection Control
  - o Clinical Services
  - o Facility Management
  - o Biomedical Engineering
5. GST Registration.
6. PAN Registration.

## TEAM REQUIREMENTS

The consultant shall deploy experts in:

- NABH Lead Consultant
- Nursing Quality Expert
- Infection Control Expert
- Clinical Quality Expert
- Hospital Administrator
- Facility Management Expert

CVs of all proposed experts shall be submitted.


## PROJECT DURATION

The consultancy period shall be:

06 Months

Minimum 4 Visits to Adichunchangiri Hospital from 9 AM to 5PM per month mandatory

Extendable by mutual consent if required.

  
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### G. NABH Application Support

- SA Toolkit completion.
- Application filing.
- Document uploading.
- Coordination with NABH.

### H. Final Assessment Support

- Onsite assessor coordination.
- Daily briefing and debriefing.
- Closure of observations.
- Submission of evidence for NC closure.

### DELIVERABLES

The consultant shall provide:

1. Gap Analysis Report.
2. NABH Master Implementation Plan.
3. Department-wise Compliance Tracker.
4. Training Calendar.
5. Training Materials.
6. Internal Audit Reports.
7. Mock Audit Reports.
8. Quality Indicator Dashboards.
9. NABH Application Documentation.
10. NC Closure Reports.
11. Final Accreditation Readiness Report.

### ELIGIBILITY CRITERIA

The bidder must:

#### Mandatory Requirements

1. Be a registered company/firm.
2. Minimum 5 years' experience in NABH consultancy.
3. Successfully completed NABH consultancy for at least:
  - 5 hospitals with more than 300 beds, and
  - 2 teaching hospitals attached to medical colleges.

  
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## PAYMENT TERMS

Suggested Milestone-Based Payments:

Milestone	Percentage
Award of Contract	20%
Submission of NABH Application	20%
Closure of Desktop NC	20 %
Completion of Mock Assessment	20%
Achievement of NABH Accreditation	20%

TDS and statutory deductions shall apply.

## PENALTY CLAUSE


Penalty may be imposed for:

- Non-attendance of scheduled visits.
- Delay in deliverables.
- Failure to provide agreed resources.

## TERMINATION

AHRC reserves the right to terminate the contract with 90 days' notice in case of:

- Poor performance.
- Misrepresentation.
- Breach of confidentiality.
- Non-compliance with contractual obligations.

  
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## CONFIDENTIALITY

All hospital records, patient information and institutional documents shall remain confidential and shall not be disclosed without written permission of AHRC.

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## SUBMISSION OF BIDS

Bidders shall submit:

### Technical Bid

- Company Profile
- Registration Documents
- GST & PAN
- Experience Certificates
- Client List
- Consultant CVs
- Methodology and Work Plan

### Financial Bid

- Lump Sum Consultancy Charges
  - GST separately indicated
  - Travel and Accommodation charges clearly mentioned
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## RIGHTS OF THE HOSPITAL

AHRC reserves the right to:

- Accept or reject any bid.
  - Cancel the tender process.
  - Negotiate with shortlisted bidders.
  - Modify the scope of work if required.
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## Annexure - 1

## PARTICULARS OF THE BIDDER

Sr. No	Description	Details (to be filled by the responder to the Bid)
1	Name of the company	
2	Official address	
3	Phone No. And Fax No.	
4	Corporate Headquarters Address	
5	Phone No. And Fax No.	
6	Web Site Address	
7	Details of Company's Registration (Please enclose copy of the company registration document)	
8	Name of Registration Authority	
9	Registration Number and Year of Registration	
10	ISO certifications and its validity	
11	GST registration No.	
12	Permanent Account Number (PAN)	
13	Company's Revenue for last 3 years (Year wise)	
14	Company's net worth for the last year	
15	Bank Details (Name, Account no., Branch, IFSC, MICR)	

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**Annexure - 2**

The Bidder has to quote the rate in the Item Data available online with this bid. Details to be filled up for price bid are as below:

**The price shall be inclusive of all taxes (inclusive of GST) under the relevant Laws of India.**

SL. No	Particular	Amount In Rs. (Inclusive of All the taxes)
1	Total Cost for the Selection of NABH Accreditation Consultancy Services at Adichunchanagiri Hospital and Research Center, BG Nagara - 571448, Mandya (District)	
<b>Total in Rs and in words -</b>		

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