



TENDER NOTIFICATION

The Adichunchanagiri University invites **closed tenders** from eligible tenderers or bonafide licensed leased Line supplier for providing of below mentioned services as per section –I and II.

1	Name of the work	Supply and Maintenance of 2000 MBPS Internet leased Line 1:1 for Adichunchanagiri University
2	Last date for tender submission	On or Before 11-09- 2023 up to 05:00 PM
3	Time Period	1 Year

Section II

Instruction to Tenderers

- The Tenderer shall send quotes in 2 bid formats (**Technical and Financial bids sealed separately inside the main envelope mandatorily for any or all list of items**) on professional business letterheads. The inner and outer sealed cover must bear the following identification
 1. Tender for[Name of service | Contract]
 2. Tender Reference No.....[insert number]
 3. Address to “The Registrar, Adichunchanagiri University, B.G. Nagara -571448, Nagamangala (T), Mandya (D)”
 4. The tenderer who prefers to submit the tender through Post can dispatch the same through Registered Post / Speed Post or Courier so as to reach the above address on or before the due date and time specified in the Tender Notice. Tenders received after the due date and time, for what so ever reasons will not be considered and the authority, ACU BG-Nagara will not be liable or responsible for the same.
- **Tender Currency:** Prices shall be quoted in Indian Rupees Only
- **AMC/CMC** is subject to the Adichunchanagiri University’s norms.
- **Warranty:** standard warranty for all the electrical and an electronic item.
- **Amendment of Tender Documents:** At any time prior to the deadline for submission of tenders, the University may, for any reason, whether at its own initiative or otherwise, modify the tender documents by amendment. Adichunchanagiri University reserves all the rights to accept, reject, incorporate changes and re-tender without giving any reasons.



- **Documents Comprising the Tender:** Shall attach Brochure, Certification of the product, Bank/account details, PAN, GSTIN, Good Standing Certificate and 02 Years of ITR declaration inside the envelope and company contact details with email ID on the main envelope cover for further correspondence.
- **Tender Prices:** Prices indicated on the Price Schedule shall be entered separately i.e. the price of the goods, quoted (ex-works, ex-factory, ex-showroom, ex-warehouse, or off-the-shelf, as applicable), including all duties and sales and other taxes already paid or payable. Any Indian duties, sales and other taxes which will be payable on the goods if this Contract is awarded. Conditional tenders will not be considered.
- **Validity of the Bid:** 90 Days from the last date of submission of bid
- **Corrupt or Fraudulent practices:** The Adichunchanagiri University requires that the Tenderers, observe the highest standard of ethics during the procurement and execution of such contracts. In pursuance of this policy:
 1. will reject a proposal for award if it determines that the Tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question;
 2. will declare a firm ineligible, either indefinitely or for a stated period of time, to be awarded a university contract if it at any time determines that the firm has engaged in corrupt or fraudulent practices in competing for, or in executing, a University contract.
- **Process to be confidential:** Information relating to the examination, clarification, evaluation, and comparison of Tenders and recommendations for the award of a contract shall not be disclosed to Tenderers or any other persons not officially concerned with such process until the award to the successful Tenderer has been announced. Any effort by a Tenderer to influence the Employer's processing of Tenders or award decisions may result in the rejection of his Tender.
- **Clarification of Tenders:** To assist in the examination, evaluation, and comparison of Tenders, the Employer may, at his discretion, ask any Tenderer for clarification of his Tender, including breakdowns of unit rates. The request for clarification and the response shall be in writing or by cable, but no change in the price or substance of the Tender shall be sought, offered, or permitted except as required to confirm the correction of arithmetic errors discovered by the Employer in the evaluation of the tenders.
- **Delivery:** The successful **BIDDER** should commence the services as per tender document/Work or Purchase Order. For any queries/ assistance, please write to registrar@acu.edu.in or telephone to purchase section +91 -98458 35834



Conditions of Contract for Vendor

The Tenderer shall furnish following as part of its bid

1. The Internet connectivity leased line should have fully dedicated (1:1), unshared & High Quality symmetric bandwidth without any compression factor through Optical Fiber. MUX has to be installed within ACU premises.
2. The ISP will also be responsible for any civil / electrical work etc. involved for completion of project and obtaining the necessary permission from the respective authorities. ACU is not responsible for obtaining any such permission.
3. No price escalation will be allowed due to any reason. The offer should be firm without any uncertain liability.
4. Conditional tenders will not be considered.
5. Internet bandwidth has to be provided by the Tenderers filtering spyware and viruses at gateway level itself.
6. The decision of competent authorities, ACU about any matter or dispute about the contract will be final and binding on the Tenderer as well as ACU.
7. If the contractor fails to complete the work in given time, ACU may terminate his contract after giving him opportunity.
8. Service Review Reports & Software:
 - The Tenderer shall provide following reports on the web for reviewing service parameters such as Actual bandwidth, Summary of usage on weekly, monthly & quarterly, and Monthly network bandwidth availability.
9. The Tenderer shall provide web based interface capable to provide the following reports at the server administrator level in ACU, B G Nagara.
Bandwidth Utilization (in Mbps), Bandwidth Utilization (in frames), Errors (frames/sec), Discards (frames/sec), Non-unicast (frame/sec), Bandwidth Availability, Packet loss (in %), Latency
10. Service Support: The Tenderer should provide support for trouble shooting on 24X 7 X 365 basis so that the maximum availability of the Internet connectivity is ensured.
11. Period of contract: The period of contract will be for 1 (One) year. If contractor works satisfactorily the contract may be extended for further one year.
12. Trouble Shooting: Tenderer shall respond with a solution within an hour of reporting of a problem and restore satisfactory operation within maximum of four hours.

NOTE: The Tenderer should furnish a detailed network/ schematic diagram of total proposed solution showing connectivity from ISP's gateway Terminal Point to MSWC Pune Last Mile connection.



Payment Terms: -

1. Payment will be paid on quarterly basis after completion of work as mentioned in tender document.
2. Payment will be released within fifteen days from the date of submission of bill by the Tenderer.

30/8/23

Head of Procurement
Adichunchanagiri University
B G Nagara -571448